HANECO LED DIMMER INSTALLATION GUIDE

SOLO

Thanks for choosing our SOLO LED Dimmer product. We strongly recommend that you read this manual carefully before installation.

PRODUCT CODE: SOLO350W

WARNING



ENSURE electricity is disconnected prior to installation

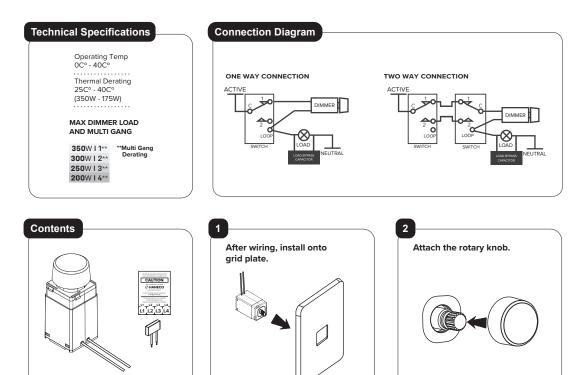
- Indoor Use only. Not suitable for damp or explosive environments
- Complies to Australian Standards AS 60669.2.1 and AS CISPR 15 (x2 Capacitor IEC 60384-14)

No User serviceable parts inside
Dimming circuits and product compatibility must be validated by the installer before installation.

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• A load correction device – x2 Capacitor type 275Vac, 0.10µF, 40/110/56/B – has been included with your SOLO Dimmer. If flickering of the luminaire

load is experienced, connect the load correction device in parallel with the connected load of the SOLO dimmer to improve performance.



- Compatibility Dimming circuits and product compatibility must be validated by the installer before installation. Haneco cannot be responsible for third party changes in dimmer compatibility.
- Ripple injection In some regions of Australia a slight flicker may be experienced when a luminaire is dimmed. This is due to power line signals sent by electricity companies to assist with switching of utilities. This effect is not a malfunction of the luminaire or dimmer but as a result of local installation conditions changing during the day. If this occurs, adjusting the dimmer back to maximum brightness may help minimize flickering.



For more information www.haneco.com.au 1300 001 LED





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Warranty

In accordance with Haneco Lighting's standard terms and conditions of sale, Haneco Lighting warrant this product to be free from defects in materials and or workmanship for a period as stated below for goods not subject to incorrect installation, maintenance, operation, mishandling, environmental, unauthorised modifications or electrical operating conditions outside the nominated product specification as detailed in these installation instructions. The benefits to you given by this warranty are in addition to other rights and remedies you have under law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Warranty term – 36 months from date of purchase.

How to make a claim?

Step 1

Complete your online request at haneco.com.au/warranty (also available on mobile devices) or send us an email to warranty@haneco.com.au

Step 2

Ensure you provide the below documentation:

- RFC document with reason for request
- Photo(s) of the products including the batch number
- Original invoice number
- Make sure you send the purchase order for replacement products via EDI or orders@haneco.com.au if required.

Step 3

Confirmation from Haneco:

You will receive a confirmation email from Haneco, with a unique case number and should only respond to this original email to ensure your case is resolved in a timely manner. If all documentation is sent and complete you will be provided with a credit number or instructions for the next step.



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